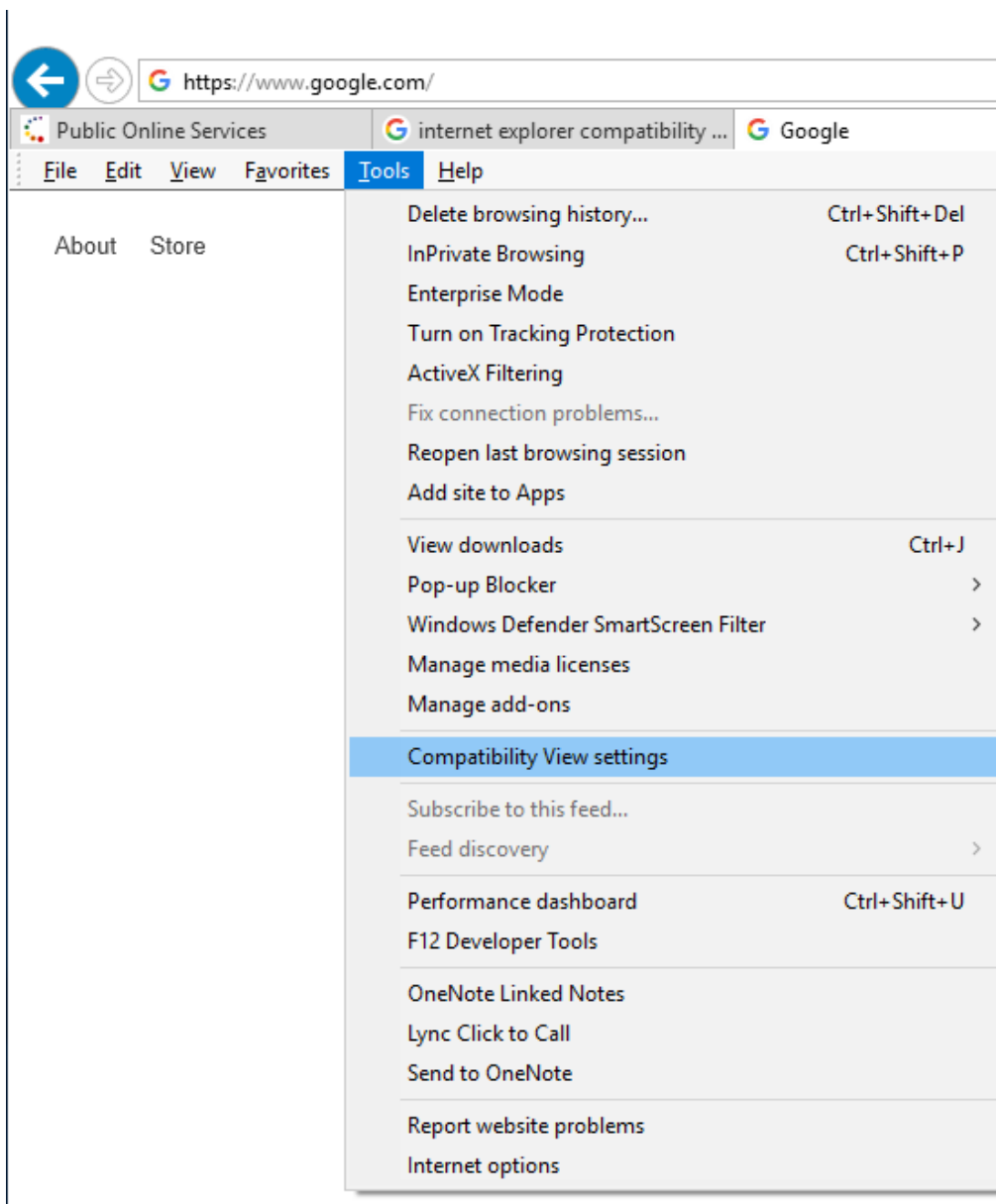


Internet Explorer

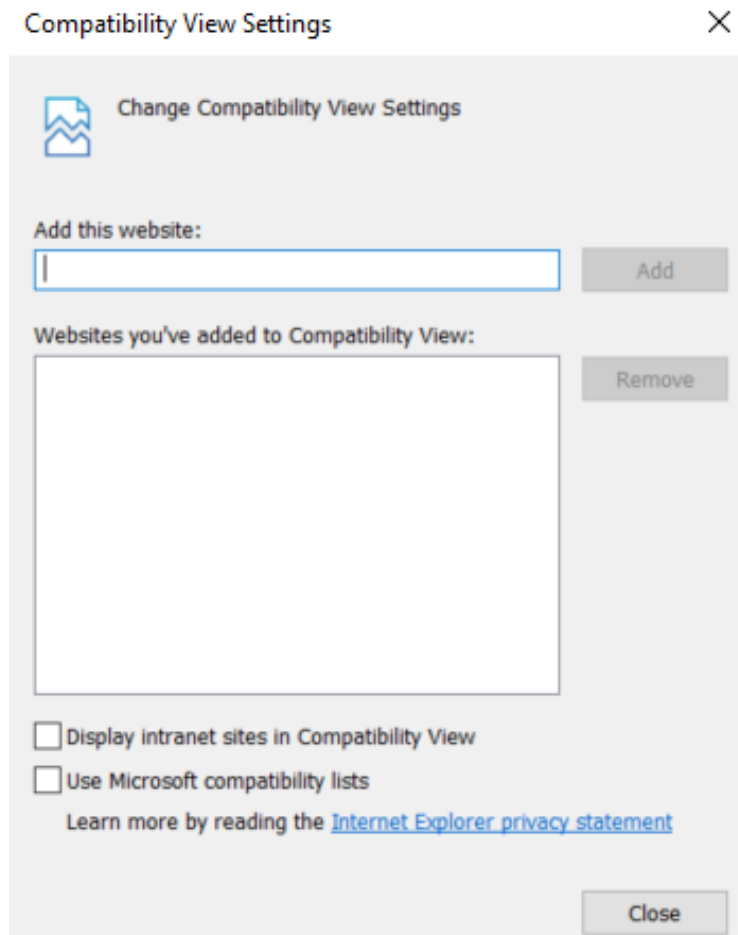
Compatibility View Settings

In order to view the reCAPTCHA image on the Versa Online (VO) login page in Internet Explorer (IE), the Compatibility View setting needs to be set:

1. Open an Internet Explorer browser
2. Press the Alt Key to display the menu bar
3. Click the Tools menu and choose **Compatibility View Settings**



4. Change the following Compatibility View Settings:
 - i. Remove any websites referencing 'flofr.com' you've added to Compatibility View
 - ii. Uncheck the Display intranet sites in Compatibility View



5. Click the Close button